From: Lynda Newell

To: Microsoft ATR

Date: 1/11/02 11:49am

Subject: Microsoft Settlement

Having been an active consumer of Microsoft as well as competitive products for many years, I feel strongly that the case should be settled according to the agreement reached. Having discussed this case with others, who like me, are either users at home or at their business, not one person has expressed any thought or feeling that they have been taken advantage of by Microsoft, or have paid too much for the benefits and services Microsoft has provided. While I do not agree with the governments findings, and believe the states not agreeing to the settlement are simply pursuing additional funding for their state budgets, it would certainly be best for all-the consumer, the PC and software industry, and the economy, for this settlement to be concluded, and for the remaining states to join the settlement.

nda Newell	
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